



Chopitea 110 · 17210 Calella de Palafrugell · Girona · Costa Brava · Tel. +34 972 615 116 · www.campingcalelladepalafrugell.com

Notice prior to arrival / reservation.

Dear Customer,

This year, in the very special conditions in which we find ourselves and to organize the procedures so that security is guaranteed at all times, we have made some changes that you have to know and accept before your arrival.

Before arrival.

First, before arrival you will have to complete the online check-in procedure so that the passage through the campsite reception is as simple and short as possible. Once confirmed that the entire online check-in procedure is correct, we will show you to your bungalow or your emplacement, according to your reservation.

Arrival.

As the cleaning and disinfection procedures will be a plus of work and time, we would appreciate if you delay the arrival a little to have enough time to apply the disinfectant products approved by the government.

The reception will be closed from 2 to 3 p.m. to allow disinfection between shifts.

If you must make a record that has not been done previously, only one person should do it with the documents of the whole group.

Inside the reception there can only be one person attended by work position always keeping the safety distance.

Use the hydrogel that you will find at the entrance.

During your stay.

We all must commit ourselves to respect the rules that the administration has recommended us and, above all, always keep the safety distance and to use the mask.

You will find hydroalcoholic gel in many places in the camping, use it.

In the sanitary blocks some washbasins will be out of order to ensure the safety distance. Do not use them.

The person in charge of each sanitary block will carry out her permanent cleaning task, as usual, and now also disinfection. If you must wait, do it outside the toilets.

On the restaurant terrace the capacity will be reduced to keep the tables 1.5 meters apart.

On the pool terrace, the person in charge will inform you of the availability of free space. These spaces will be marked so that, if we respect them, there will always be the recommended distance. Wait to be located.

To have the maximum rotation, we will always adapt the criteria of permanence in the pool, so that everyone can enjoy. The person in charge of the pool that will facilitate your access will be in charge of giving you the instructions. Spaces cannot be reserved by placing the towel in the sunbeds.

If all the sunbeds were occupied, there will be an access to the water to swim if the capacity of the pool has not been exceeded.

In the laundry there can only be two people at a time.

Pay attention to the instructions that you find by the establishment.

Exceptionally, visits to customers in the establishment will not be allowed for security reasons and for capacity reasons. We will have limited spaces and we must guarantee enjoyment to our customers, and it would not be fair for external visitors to occupy them.

Remember that if you have any symptoms compatible with the Covid-19 you must report it quickly and go to the medical center to be evaluated.

Departure.

On the day of departure, if it is a bungalow, we ask that you be very rigorous in the schedule, since we must do an extra work in each accommodation. In addition, the time we need to disinfect each unit, once it is cleaned, and the time we must wait until the next occupation, mean that you cannot leave after 10 am.

Remember that it is preferable to contact reception by phone. 972 61 51 16

Thank you very much for your collaboration.